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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I switched to Sonic because they provide much faster internet connection speeds for a much lower price than the big companies available to me. I am both a consumer and a small business owner in San Francisco.

Only recently we were given access to high-speed fiber internet connections through Sonic to make this possible. Competition among providers is crucial to prevent the huge companies from taking advantage of consumers due to their monopolies and political power.

A fast and reasonably-priced internet service is extremely important to me because I have an internet business (travel website) and spend the day uploading text and graphics files to my site.

I also have my landline through Sonic for a very good price.

Having had service for many years through the Big Guys, there is no comparison: much better speed, price and excellent customer service through Sonic. Not the case through the internet behemoths!

Before Sonic came to my neighborhood in San Francisco with their high-speed fiber connections, I was stuck with the choice of two slow, expensive services, and sucky customer service. No choice, in other words.

Competition is crucial for improved service and innovation.

Karen Woodbury